



Halosil International

## Winter Shipping Policy – End User/Customer

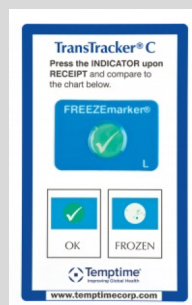
### Background

Ready-to-use Halosil® disinfectants such as HaloMist™ and HaloSpray™ are aqueous solutions that will freeze below 32°F. Freezing causes decomposition of the active ingredients and will decrease or destroy the efficacy of the product. **Freezing MUST be prevented.** Product containers and packaging cases are marked accordingly. The standard packaging will retain some inherent heat, which means that exposure to below-freezing temperatures for **very** short periods is permissible.

It is Halosil's desire to minimize losses and protect our customers who rely on our products. Therefore, Halosil is enacting this Winter Shipping Policy. The following guidelines of the Winter Shipping policy, that is typically in effect from December through March, covers packaging, exposure monitoring as well as shipping options to prevent freezing and ensure the integrity and performance of Halosil products.

### Policy:

1. Halosil encourages customers to purchase additional stock in late fall to prevent delays from affecting end-user customer disinfection schedules.
2. The Winter Shipping Policy is in effect from December 1 through April 1 at a minimum. Adjustments will be made to allow for unusual weather patterns and geographical considerations.
3. The HaloMist and HaloSpray products, regardless of the size of the containers, must be protected from freezing. Failure to do so will void product warranty and shelf life guarantee.
4. Freeze Indicators will be affixed to each shipment during the period. Information about how these freeze indicators work can be found at: <http://www.temptimecorp.com/media/1276/freeze.webm>



5. **UPS & FEDEX Ground shipments:**

Freezable products will only be shipped on Mondays, Tuesdays and Wednesdays for delivery during the same week. If same-week deliveries are not possible, disinfectants can be shipped, upon request, packed in an individual insulated box. There is a \$35.00 per box over-pack charge. These boxes are designed to accommodate a single case of four gallons of disinfectant.

6. **Common Carrier Shipments:**

During cold weather conditions, orders shipped by common carriers will be charged for “freeze protection services.” This ensures that the freight will be closely monitored by the carriers and stored inside when not in transit during nights and weekends. During unusually severe weather conditions, Halosil may require that over-packing the freezable products with insulated boxes and charge \$35.00 per box. When receiving products during the Winter Shipping season from common carriers, be sure to follow the instructions attached to the bill of lading. These shipments will contain a freeze indicator that must be checked prior to accepting the shipment by signing the bill of lading.

7. **General:**

When severe weather conditions dictate, Halosil reserves the right to delay shipment and/or select the most suitable mode of transportation to properly ship material to its destination. We will contact your office if we anticipate any additional charges, potential delays or changes in mode of transportation.

Our primary goal is to continue to provide timely delivery of these products. We appreciate your understanding and assistance during the winter months. We recommend that you pay attention to your local weather conditions when forecasting your winter orders and consider consolidating shipments of freezable products.

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